



# FedTraveler.com Approver and Fund Certifier Training



3/31/09

ARC eTravel Team March 2009



# **Logistics and Safety**



- Emergency Exits
- Restrooms
- Attendance Sheets
- Course Materials and Hand-outs
- · Course Evaluations



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March 2009



# Agenda



#### ARC eTravel Overview

- eTravel Timeline
- ARC Implementation Approach and Roles
- FedTraveler.com Training
- Travel Preferences for Travelers
- FedTraveler.com End User Awareness
  - User Accounts in FedTraveler.com
  - Domestic Travel Process
  - First Time User Log In and Profile Set Up
- Approver/Fund Certifier Training



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#### What is eTravel?



- eTravel is a mandated program, part of the original E-Gov initiatives outlined by the President, designed to improve the internal efficiency and effectiveness of the federal government.
- NASA selected FedTraveler.com, a GSA vendor solution which is currently being used by other Federal agencies, to provide a commercially-hosted travel solution that provides end-to-end online travel services including:
  - Built-in online booking engine (OBE) for travel reservations
  - Ability to create travel authorizations
  - Ability to create expense reports



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# FedTraveler.com - Process Changes



- What are the features of FedTraveler.com that are different from Travel Manager?
  - Provides an end-to-end online travel system, including online reservations
  - Supports government travel policies and procedures
  - Charges airfare to a centrally-billed account
  - Provides the ability to fax receipts into the system
- While Travel Manager was a system NASA owned and operated, FedTraveler.com is an eGov initiative. NASA is paying for a service, not buying the application.

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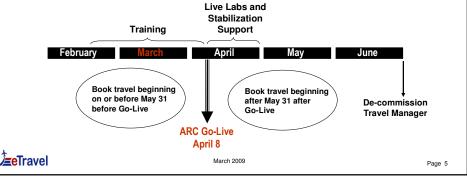
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#### What is the eTravel Timeline?



- eTravel will go live at ARC on April 8, 2009
- · Live Labs:
  - April 8-10, 10am-12pm, N241 / 149
  - April 13-24, 10am-12pm, N204 / 101A
- Travel Manager will be fully "de-commissioned" 3 months after Agency Go-Live





# ARC eTravel Implementation Approach and Roles



#### **Implementation Approach**

- ARC is using a centralized implementation approach
  - All travel preparation and support will be conducted in the Central Travel Office (CTO); travelers will have minimal responsibilities

#### **Travel Roles**

- CTO Preparers
  - Contracted staff, located in a central office under Code C
  - Create travel reservations, authorizations and expense reports on behalf of travelers
  - Use the FedTraveler.com Online Booking Engine; if needed remote CI Travel Agents will be available
  - Trained in policy, regulations, system functionality



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# ARC eTravel Implementation Approach and Roles



- Travelers:
  - Submit Travel Request Worksheet to Central Travel Office (CTO) Preparers
  - Sign expense reports
- Fund Certifiers (in Travel Manager known as Reviewers)
  - Assigned to each 6-digit funded program
  - Verify that the proper 6-digit funded program, internal order and object class are being used
  - Ensure adequate funding
- Approvers (in Travel Manager known as Management Approvers)
  - Act as the travelers' supervisors
  - Review and approve travel authorizations with trip purpose, trip dates and expenses
  - Review vehicle size for justifications.
  - Review and approve expense reports with receipts

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#### FedTraveler.com User Accounts



#### If Travel Manager account is active...

- Traveler will automatically have a travel account created in FedTraveler.com
- Two separate e-mail notifications will be sent to all travelers with member ID and password on April 8.

#### If Travel Manager account is not active...

 E-mail notification will be sent to travelers describing steps to request a new Fedtraveler.com account within IDMax (https://idmax.nasa.gov)

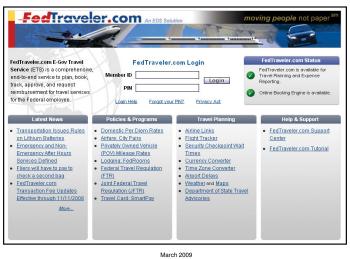
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In the FedTraveler.com log-in box, type your Member ID and initial PIN, then click the log-in button to begin the process of obtaining your temporary PIN.





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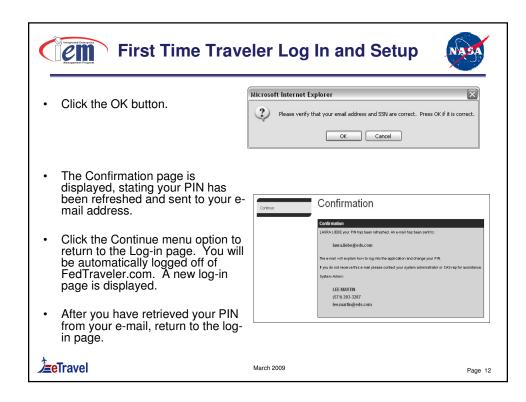
#### First Time Traveler Log In and Setup



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- · New User page displays the first time you log in.
- · Verify your e-mail address.
- Note the Social Security Number is populated with your Universal Uniform Personal Identification Code (UUPIC). DO NOT CHANGE THIS FIELD TO YOUR SSN!
- · Click the Submit button.



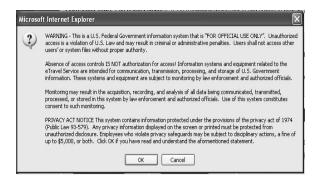








- The "FOR OFFICIAL USE ONLY" and PRIVACY ACT NOTICE dialog box is displayed.
- · Click the OK button.





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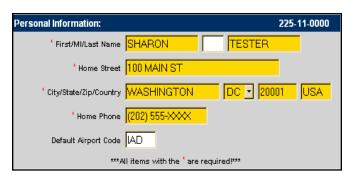
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# First Time Traveler Log In and Setup

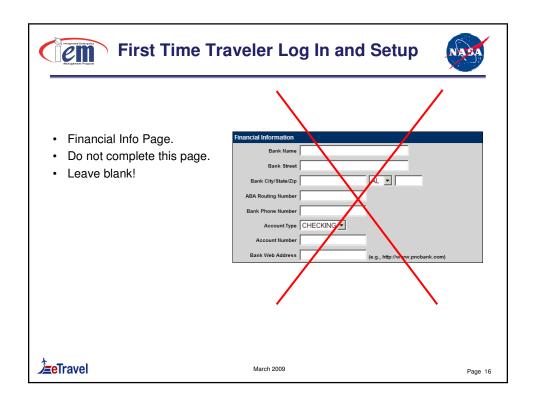


- The Personal Information page is displayed.
- · Review the information for accuracy and modify as necessary.
- Enter Default Airport Code.
- · All fields with a red asterisk (\*) are required.



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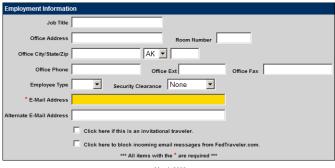
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- The Employment Information page is displayed.
- Review the information for accuracy and modify as necessary.
- Enter alternate personal e-mail address for possible after hours contact.
  - PIN REFRESHES WILL BE SENT TO THIS E-MAIL ADDRESS. DO NOT PUT ANOTHER PERSON'S EMAIL ADDRESS IN THIS FIELD.
- It is not required to fill out "Employee Type" and "Security Clearance".
- · Do not click "block incoming e-mail messages".



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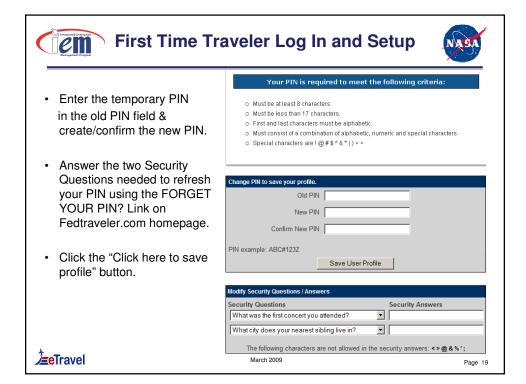




- The Credit Card Information page displays.
- Review the information for accuracy and modify as necessary.
- A valid Government Travel Card (also called an Individually Billed Account, IBA) or Personal Credit Card is required.
- To indicate Government Travel Card usage, check off everything but Flight.
  - Note: Flights will be to the Centrally Billed Account.
- Click the Submit button.



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# **PIN Requirements**



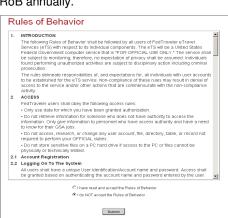
Requirements	Allowable Special Characters					
PINs are case sensitive.	! Exclamation Point					
PINs must be at least 8 but no more than 16 characters and a combination of alphabetic, numeric, and special characters.	At sign     Pound sign     Dollar sign					
The first and last character must be alphabetic, e.g. P@ssw0rd. Numbers are <i>not</i> allowed in these positions.	^ Caret & Ampersand (And) sign * Asterisk					
PINs expires in 90 days or less depending on your Agency's default setup.	( Open Parentheses ) Close Parentheses					
No more than three identical consecutive characters n any position from the previous password.	< Less Than sign > Greater Than sign					
PINs may NOT contain  Any dictionary word in any language  Any proper noun or the name of any person, pet, c  Any employee serial number, Social Security number, could be readily guessed about the creator of the poor any simple pattern of letters or numbers, such as to any word or name spelled backwards or appended such as "98xyz123"	per, birth date, phone number, or any information tha password he keyboard pattern, "qwerty", or "xyz123"					



# First Time Traveler Log In and Setup

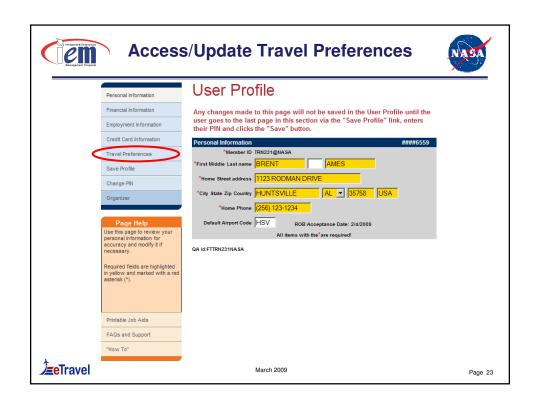


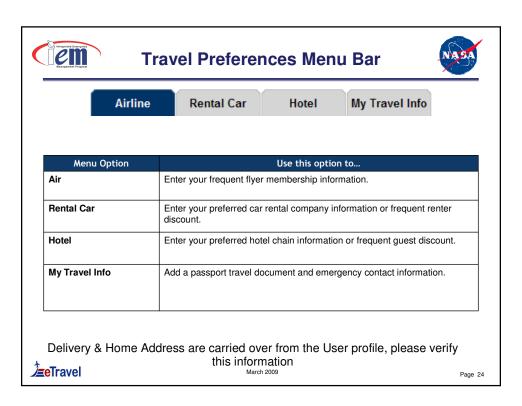
- You MUST accept the Rules of Behavior (RoB) in order to access FedTraveler.com
- · All users are required to accept the RoB annually.
  - · Select the "I have read and accept the RoB" radio button at the bottom of the screen.
  - Click the Submit button.

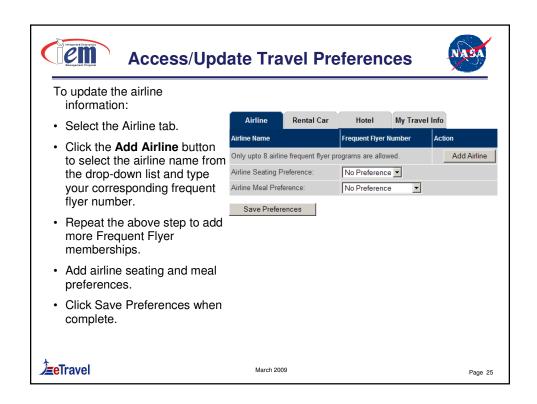


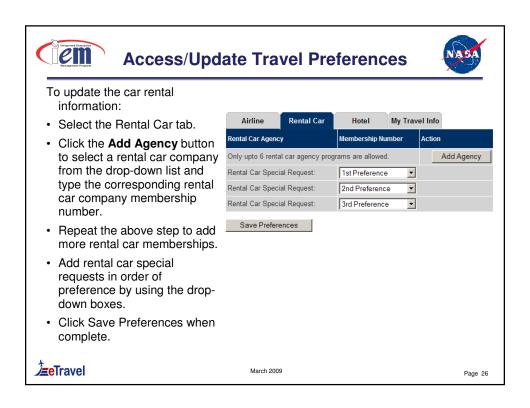
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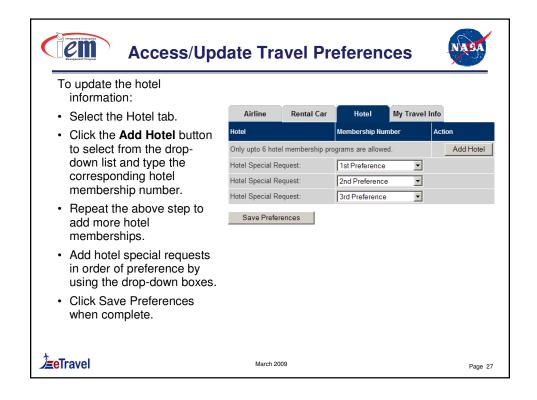


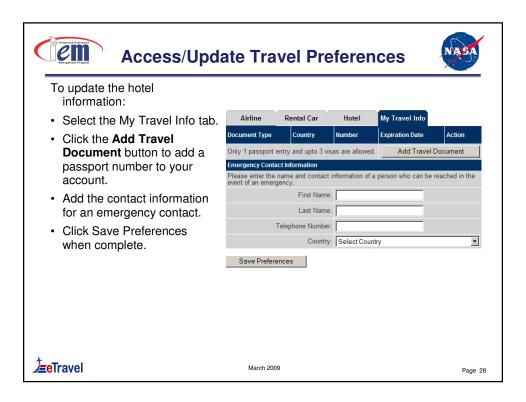














#### **ARC Domestic Travel Process**



- Traveler/Admin initiates travel by obtaining the Travel Request Worksheet (TRW) from <a href="http://cfo.arc.nasa.gov/travel.html">http://cfo.arc.nasa.gov/travel.html</a> and submitting it to <a href="https://cfo.arc.nasa.gov">ARC-CTO@mail.nasa.gov</a> following these guidelines:
  - E-mail subject line: Org Code Date Traveler Name (example: Code CS – 031709 - J. Doe)
  - Send the e-mail with "High Priority" (!) if travel is within 48 hours
- 2. Central Travel Office (CTO) reviews TRW and returns it if traveler name, trip dates, location or accounting information is missing.
- CTO Preparer prepares Travel Authorization and books reservations.
- 4. Traveler receives e-mail from FedTraveler.com with link to view itinerary.
- CTO Preparer sends an email to the traveler and Admin, if applicable, requesting confirmation of the itinerary within 48 hours.

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#### **ARC Domestic Travel Process (cont'd)**



- Traveler or Admin contacts CTO Preparer to confirm the planned itinerary.
- 7. CTO Preparer submits Travel Authorization for approval.
- 8. Approvals are made by fund certifiers and approvers.
- Traveler receives e-mail from FedTraveler.com with itinerary and travel information prior to travel.
- 10. Travel takes place.
- 11. Within five days of travel completion, traveler submits the Expense Report Worksheet from <a href="http://cfo.arc.nasa.gov/travel.html">http://cfo.arc.nasa.gov/travel.html</a> to <a href="https://cfo.arc.nasa.gov/travel.html">ARC-CTO@mail.nasa.gov</a> following these guidelines:
  - E-mail subject line: Org Code Date Traveler Name (example: Code CS – 041709 - J. Doe)
  - Receipts over \$75 (including all hotel and rental car receipts regardless of cost) are to be submitted to ARC Central Travel Office via fax (650-604-6082) or mail (MS 203-14).
  - All original receipts should be retained by the traveler for 6 years and 3 months per US Federal Travel Regulations.



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#### **ARC Domestic Travel Process (cont'd)**

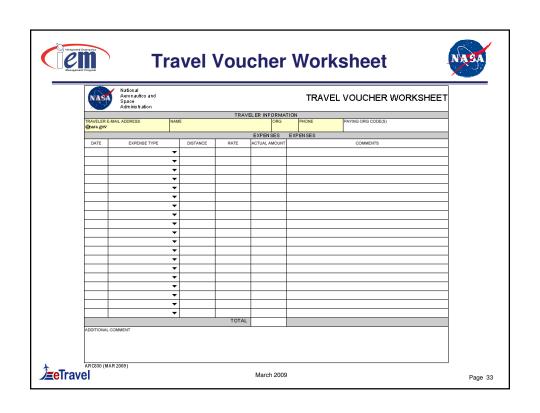


- 12. CTO Preparer creates the expense report.
- 13. CTO Preparer e-mails the traveler to indicate that an expense report is ready for review.
- 14. Traveler logs in to <a href="https://www.fedtraveler.com">https://www.fedtraveler.com</a> to review and electronically sign the expense report.
- Expense report undergoes approvals by fund certifier and supervisor followed by processing by the NSSC.
- 16. Traveler receives reimbursement from the NSSC.



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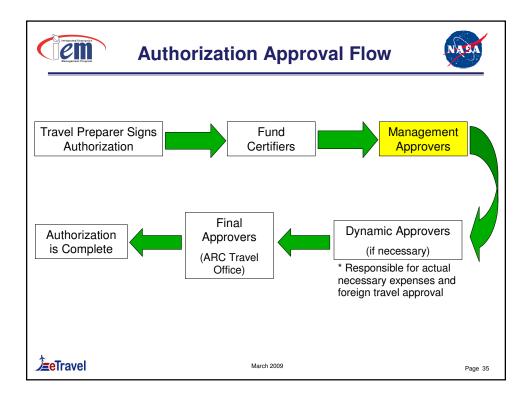
#### **Agenda**

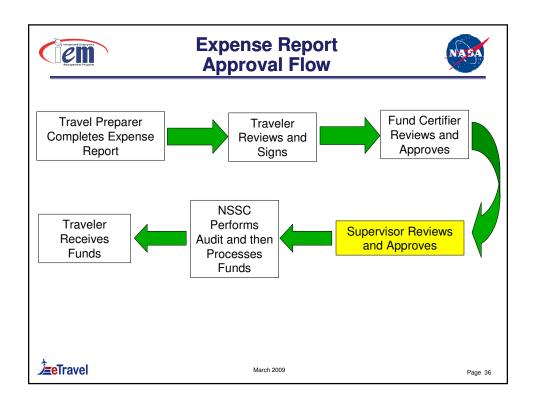


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# **E-mail Notice for Approval**



From: postoffice@FedTraveler.com [mailto:postoffice@FedTraveler.com]

Sent: Tuesday, February 17, 2009 2:52 PM

To: Joe Approver (ARC)

Subject: Document Approval for DANIELLE GRIFFIN

You have a Travel Authorization to approve.

Document #: NASA2222018XXXST50003036

Traveler: DANIELLE GRIFFIN

Reason for Approval: You are in the standard approval chain.

To approve this document go to https://www.fedTraveler.com/travel/.

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# **E-mail Notice for Approval**



From: postoffice@FedTraveler.com
[mailto:postoffice@FedTraveler.com]

Sent: Tuesday, February 17, 2009 2:52 PM

To: Jane F. Certifier (ARC)

Subject: Document Approval for DANIELLE GRIFFIN

You have a Travel Authorization to approve.

Document #: NASA2222018XXXST50003036

Traveler: DANIELLE GRIFFIN

Reason for Approval: You are the fund certifier.

Line # 1:22\_**136905.10.10.80.20.10**\_ESAX22008D^000000

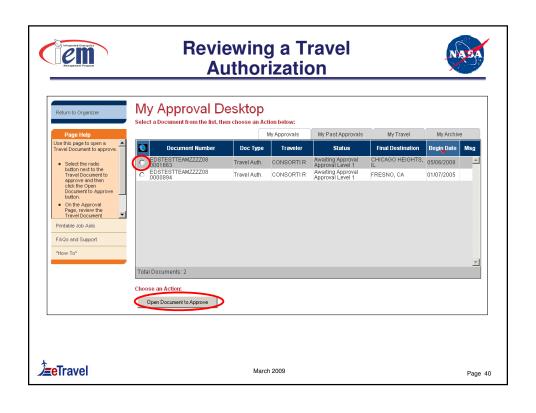
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To approve this document go to <a href="https://www.fedTraveler.com/travel/">https://www.fedTraveler.com/travel/</a>.

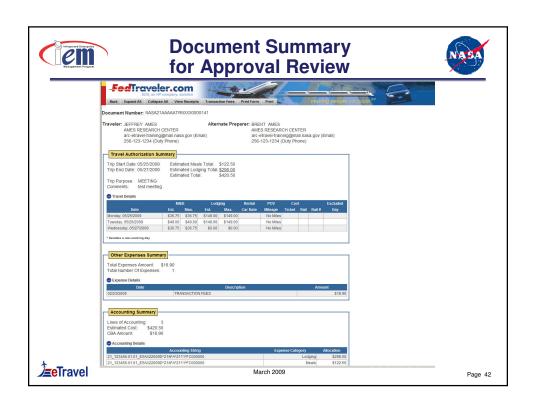
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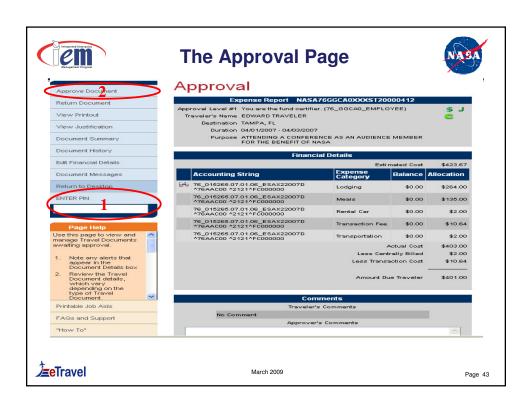
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#### **Travel Authorization Alerts**



Alert	Description
\$	Indicates that the amounts in the Financial Details box show a negative balance — the Expense Report total exceeded the available funding. This balance shows the FedTraveler.com budget or checkbook balance. This may not be aligned to the financial system's balance. Please check with your Agency business policies to obtain your current procedures for checking funds availability.
J	Indicates that a justification has been entered by the Traveler. When this alert appears, the View Justification menu option also appears.
***	Indicates that personal leave is included in the trip, meaning one or more days included in the document do not qualify for per diem reimbursement
1	Indicates that the Traveler is an Invitational Traveler, traveling for a specified Agency even though not an employee of that Agency
C	Indicates that the Traveler charged a portion of the trip to a centrally billed account (CBA)

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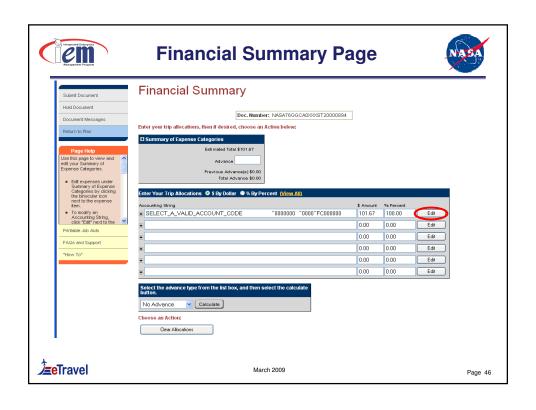
# **Editing Financial Details**

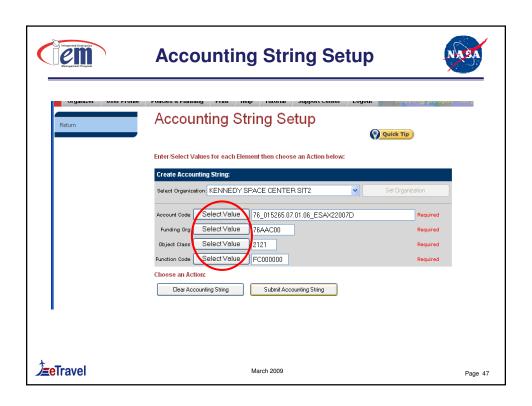


- From the Approval page, select the Edit Financial Details menu option
- Click the EDIT hyperlink next to Accounting String you want to modify
- Use the Select Values buttons to modify or populate the required fields
- click the Submit Accounting String button to save your changes and return to the Financial Summary page
- Select the Return to Approval menu option to save your changes and return to the Approval page

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